SJS 44 (Rev. 12/07, NJ 5/08)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS			DEFENDANTS					
ALPHA GIPSON			NCO FINANCIAL SYSTEMS, INC.					
(b) County of Residence of First Listed Plaintiff								
	Address, Telephone Number and Email Ad	dress	County of Residence	County of Residence of First Listed Defendant				
Craig Thor Kimmel, Esqu	•	ui wanj	NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.				HE	
Kimmel & Silverman, P.C			Attorneys (If Known)					
30 E. Butler Pike			/ ttorneys (if ttiown)					
Ambler, PA 19002 (215) 540-8888		4						
II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant)								
□ 1 U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	Citiz	P	TF DEF	Incorporated or Pr of Business In Thi	rincipal Place	PTF	DEF
Defendant	1 4 Diversity	Citiz	en of Another State	J 2 🗇 2	Incorporated and I		5	1 5
Defendant	(Indicate Citizenship of Parties in Item III)	Cition	an ar Subject of a	la en a		Another State	1.1 4	ra 4
			en or Subject of a preign Country	13 🗇 3	Foreign Nation		<u> </u>	□ 6
IV. NATURE OF SUIT (I	Place an "X" in One Box Only) TORTS	T in	ORFEITURE/PENALTY	RAN	KRUPTCY	ОТИЕВ	STATUT	'ES
☐ 110 Insurance P	ERSONAL INJURY PERSONAL INJUI	RY 🗆 61	10 Agriculture	☐ 422 Appe	al 28 USC 158	☐ 400 State Re	eapportion	
	310 Airplane		20 Other Food & Drug 25 Drug Related Seizure	28 U	drawal SC 157	 410 Antitrus 430 Banks a 		ıg
☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment ☐ ☐	Liability		of Property 21 USC 881 30 Liquor Laws	PROPEI	RTY RIGHTS	450 Comme 460 Deporta	rce	C
& Enforcement of Judgment	Slander 368 Asbestos Person	ial 🗇 64	40 R.R. & Truck	☐ 820 Copy	rights	☐ 470 Rackete	er Influenc	
☐ 151 Medicare Act ☐ 3 ☐ 152 Recovery of Defaulted ☐ 3	330 Federal Employers' Injury Product Liability Liability		50 Airline Regs. 50 Occupational	☐ 830 Pater ☐ 840 Trade		Corrupt 480 Consum	Organizati ner Credit	ions
	340 Marine PERSONAL PROPEI 345 Marine Product		Safety/Health 90 Other			☐ 490 Cable/S ☐ 810 Selectiv		
☐ 153 Recovery of Overpayment	Liability 371 Truth in Lending	g 🗔	LABOR		SECURITY	☐ 850 Securiti	es/Commo	
☐ 160 Stockholders' Suits ☐ 3	350 Motor Vehicle	e	10 Fair Labor Standards Act	☐ 861 HIA ☐ 862 Black	Lung (923)	Exchang 875 Custom		ge
☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 3	Product Liability		20 Labor/Mgmt. Relations 30 Labor/Mgmt.Reporting	☐ 863 DIW	C/DIWW (405(g)) Title XVI	12 USC 890 Other S		ctions
☐ 196 Franchise REAL PROPERTY	Injury CIVIL RIGHTS PRISONER PETITIO		& Disclosure Act	□ 865 RSI (_ □ 891 Agricult	tural Acts	
☐ 210 Land Condemnation ☐ 4	141 Voting 🔲 510 Motions to Vaca	ite 🗓 75	10 Railway Labor Act 20 Other Labor Litigation		s (U.S. Plaintiff	☐ 892 Econom ☐ 893 Enviror		
· · · · · · · · · · · · · · · · · · ·	142 Employment Sentence 143 Housing/ Habeas Corpus:	D 79	Pl Empl. Ret. Inc. Security Act	or Do	efendant) Third Party	894 Energy 895 Freedon		
240 Torts to Land	Accommodations		IMMIGRATION		SC 7609	Act		
	445 Amer. w/Disabilities - 🔲 540 Mandamus & O		52 Naturalization Application				qual Acces	
0 4	Employment		63 Habeas Corpus - Alien Detainee			to Justic 50 Constitu		of
0 4	Other 140 Other Civil Rights	□ 46	55 Other Immigration Actions			State Sta	itutes	
V. ORIGIN Proceeding (Place an "X 2 Remove State Companies of the Compan	ourt Appellate Court		pened another	ferred from er district fy)	☐ 6 Multidistr	rict 🗇 7 N	Appeal to udge fron Magistrate udgment	m e
	Cite the U.S. Civil Statute under which you a 15 U.S.C SECTION 1692	ore filing (Do not cite jurisdiction:	al statutes w	nless diversity):			
VI. CAUSE OF ACTION	Brief description of cause: Fair Debt Collection Practices A	ct						
VII. REQUESTED IN COMPLAINT:	☐ CHECK IF THIS IS A CLASS ACTIO UNDER F.R.C.P. 23	N D	EMAND \$		HECK YES only URY DEMAND:		complain	nt:
VIII. RELATED CASE(S) (See instructions): JUDGE			DOCKE	T NUMBER			
Explanation:			1		-			
DATE	SIGNATURE O	F ATTOI	RNEY OF RECORD					
12/23/11								

Case 2:11-cv-078NTIRB STATUS DISTRICTE COLUMN Page 2 of 8

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM assignment to appropriate calendar.	to be used by counsel to indicate the category of the case for the purpose of					
Address of Plaintiff: 7171 North 9th Avenue, Unit E-1, F	ensacola, FL 32504					
Address of Defendant: 507 Prudential Road, Horsham, PA 19044						
Place of Accident, Incident or Transaction:						
(Use Reverse Side Fo	or Additional Space)					
Does this civil action involve a nongovernmental corporate party with any parent corporation	on and any publicly held corporation owning 10% or more of its stock?					
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1						
Does this case involve multidistrict litigation possibilities?	Yes No No					
RELATED CASE, IF ANY:						
Case Number: Judge	Date Terminated:					
Civil cases are deemed related when yes is answered to any of the following questions:						
1. Is this case related to property included in an earlier numbered suit pending or within one	year previously terminated action in this court?					
2. Describis and involved to a superior of Co. ()	Yes□ No 🗹					
2. Does this case involve the same issue of fact or grow out of the same transaction as a pricaction in this court?	or suit pending or within one year previously terminated					
	Yes No Z					
3. Does this case involve the validity or infringement of a patent already in suit or any earlie	r numbered case pending or within one year previously					
terminated action in this court?	Yes No V					
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rig	ghts case filed by the same individual?					
	Yes No					
CIVIL: (Place ✓ in ONE CATEGORY ONLY)						
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:					
1. Indemnity Contract, Marine Contract, and All Other Contracts	1. ☐ Insurance Contract and Other Contracts					
2. □ FELA	2. ☐ Airplane Personal Injury					
3. □ Jones Act-Personal Injury	3. ☐ Assault, Defamation					
4. □ Antitrust	4. ☐ Marine Personal Injury					
5. □ Patent	5. Motor Vehicle Personal Injury					
6. □ Labor-Management Relations	6. □ Other Personal Injury (Please					
	specify)					
7. □ Civil Rights	7. □ Products Liability					
8. □ Habeas Corpus	8. Products Liability — Asbestos					
9. ☐ Securities Act(s) Cases	9. ☐ All other Diversity Cases					
10. □ Social Security Review Cases	(Please specify)					
11. 12 All other Federal Question Cases 15 U.S.L \$1692	` ',					
(Please specify)						
ARBITRATION CERT						
I, counsel of record do hereby cert	ify:					
□ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and \$150,000.00 exclusive of interest and costs;	l belief, the damages recoverable in this civil action case exceed the sum of					
□ Relief other than monetary damages is sought.						
12/2/1	57102					
DATE: (C/CS/II) Attorney-at-Law	57100					
NOTE: A trial de novo will be a trial by jury only if the	Attorney I.D.# ere has been compliance with F.R.C.P. 38.					
I certify that, to my knowledge, the within case is not related to any case now pending or except as noted above.	within one year previously terminated action in this court					
DATE: 12/13/11	57100					
Attorney-at-Law (CIV. 609 (6/08)	Attorney I.D.#					

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Alpha Gipson		: :	CIVIL ACTION	
Alpha Gipson v. NCO Financia System	s, Inc.		NO.	
In accordance with the Civplaintiff shall complete a C filing the complaint and ser side of this form.) In the designation, that defendant the plaintiff and all other pato which that defendant bel	vil Justice Expense and asse Management Trave a copy on all defended event that a defendation is shall, with its first aparties, a Case Manage	ck Designation Fodants. (See § 1:03 nt does not agree opearance, submitement Track Designation	rm in all civil cases at the t of the plan set forth on the r with the plaintiff regardin to the clerk of court and se	ime of everse g said rve on
SELECT ONE OF THE F	FOLLOWING CASE	MANAGEMEN	T TRACKS:	
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.				
(b) Social Security – Cases and Human Services de	requesting review of nying plaintiff Social	a decision of the Security Benefits	Secretary of Health	()
(c) Arbitration - Cases requ	uired to be designated	for arbitration un	der Local Civil Rule 53.2.	$\langle \chi \rangle$
(d) Asbestos – Cases involve exposure to asbestos.	ving claims for person	nal injury or prope	rty damage from	()
(e) Special Management – commonly referred to a the court. (See reverse management cases.)	s complex and that ne	ed special or inter	ise management by	. ()
(f) Standard Management -	- Cases that do not fal	I into any one of t	he other tracks.	()
12/23/11 Date	Craig Thor Kin	nune /	Alpha Gipson Attorney for	
215-540-8888	877-788-2864		Kimmel@cred: flaw. co	m
Telephone	FAX Number		E-Mail Address	

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

ALPHA GIPSON,)
Plaintiff)
v.) Case No.:
NCO FINANCIAL SYSTEMS, INC.,) COMPLAINT AND DEMAND FOR
Defendant) JURY TRIAL)
) (Unlawful Debt Collection Practices)

COMPLAINT

ALPHA GIPSON ("Plaintiff"), by and through his attorneys, KIMMEL & SILVERMAN, P.C., alleges the following against NCO FINANCIAL SYSTEMS, INC. ("Defendant"):

INTRODUCTION

1. Plaintiff's Complaint is based on the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").

JURISDICTION AND VENUE

- 2. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. § 1331 grants this court original jurisdiction of all civil actions arising under the laws of the United States.
- 3. Defendant has its corporate headquarters in the Commonwealth of Pennsylvania and as such, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(1).

PARTIES

- 5. Plaintiff is a natural person residing in Pensacola, Florida 32504.
- 6. Plaintiff is a person granted a cause of action under the FDCPA. See 15 U.S.C. §1692k(a) and Wenrich v. Cole, 2000 U.S. Dist LEXIS 18687 (E.D. Pa. Dec. 22, 2000).
- 7. Defendant is a national debt collection company with its corporate headquarters located at 507 Prudential Road, Horsham, Pennsylvania 19044.
- 8. Defendant is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and repeatedly contacted Plaintiff in an attempt to collect a debt.
- 9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- 10. Beginning in September 2011, and continuing through December 2011, Defendant and others it retained constantly and continuously placed harassing and abusive collection calls to Plaintiff seeking and demanding payment for an alleged consumer debt of another person.
- 15. Upon information and belief, the alleged debt Defendant was seeking to collect arose out of transactions, which were primarily for personal, family, or household purposes.
- 16. Defendant, its employees and servants harassed Plaintiff by making continuous calls to his home phone number.
- 11. Defendant contacted Plaintiff, on average, at least three (3) times a week, and, on occasion, contacted him more than twice in a single day.
- 12. Most recently, Defendant contacted Plaintiff twice on December 2, 2011, in its attempts to collect a debt.

- 13. Defendant identified the debtor to Plaintiff as "Wanda."
- 14. On multiple occasions, Plaintiff informed Defendant that he was not "Wanda," that nobody named "Wanda" resides at the number it was calling, and to stop calling him.
- 15. Defendant, however, ignored Plaintiff's instructions to stop calling him, and continued to contact him in its attempt to collect a debt owed by "Wanda."
- 17. Defendant failed to investigate or verify contact information prior to and after calling Plaintiff.
 - 18. Defendant failed to update its records to avoid further harassment of Plaintiff.
- 19. The repetitive calls to Plaintiff were disturbing, harassing, and an invasion of privacy.

CONSTRUCTION OF LAW

- 20. The FDCPA is a strict liability statute. <u>Taylor v. Perrin, Landry, deLaunay & Durand</u>, 103 F.3d 1232 (5th Cir. 1997). "Because the Act imposes strict liability, a consumer need not show intentional conduct by the debt collector to be entitled to damages." <u>Russell v. Equifax A.R.S.</u>, 74 F. 3d 30 (2d Cir. 1996); <u>see also Gearing v. Check Brokerage Corp.</u>, 233 F.3d 469 (7th Cir. 2000) (holding unintentional misrepresentation of debt collector's legal status violated FDCPA); <u>Clomon v. Jackson</u>, 988 F. 2d 1314 (2d Cir. 1993).
- 21. The FDCPA is a remedial statute, and therefore must be construed liberally in favor of the debtor. Sprinkle v. SB&C Ltd., 472 F. Supp. 2d 1235 (W.D. Wash. 2006). The remedial nature of the FDCPA requires that courts interpret it liberally. Clark v. Capital Credit & Collection Services, Inc., 460 F. 3d 1162 (9th Cir. 2006). "Because the FDCPA, like the Truth in Lending Act (TILA) 15 U.S.C §1601 et seq., is a remedial statute, it should be

construed liberally in favor of the consumer." <u>Johnson v. Riddle</u>, 305 F. 3d 1107 (10th Cir. 2002).

22. The FDCPA is to be interpreted in accordance with the "least sophisticated" consumer standard. See Jeter v. Credit Bureau, Inc., 760 F.2d 1168 (11th Cir. 1985); Graziano v. Harrison, 950 F. 2d 107 (3rd Cir. 1991); Swanson v. Southern Oregon Credit Service, Inc., 869 F.2d 1222 (9th Cir. 1988). The FDCPA was not "made for the protection of experts, but for the public - that vast multitude which includes the ignorant, the unthinking, and the credulous, and the fact that a false statement may be obviously false to those who are trained and experienced does not change its character, nor take away its power to deceive others less experienced." Id. The least sophisticated consumer standard serves a dual purpose in that it ensures protection of all consumers, even naive and trusting, against deceptive collection practices, and protects collectors against liability for bizarre or idiosyncratic interpretations of collection notices. Clomon, 988 F. 2d at 1318.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 23. In its actions to collect a debt, Defendant violated the FDCPA in one or more of the following ways:
 - a. Defendant violated the FDCPA generally;
 - b. Defendant violated §1692b(3) of the FDCPA when it communicated with Plaintiff more than once about another person's debt;
 - c. Defendant violated §1692c(a)(1) of the FDCPA when it communicated with Plaintiff at a time or place that it knew or should have known was inconvenient;

- d. Defendant violated §1692d of the FDCPA when it harassed, oppressed or abused Plaintiff in connection with the collection of a debt:
- e. Defendant violated §1692d(5) of the FDCPA when caused Plaintiff's phone to ring repeatedly or continuously with the intent to annoy, abuse, or harass Plaintiff; and
- f. Defendant violated §1692f of the FDCPA when it used unfair and unconscionable means in connection with the collection of a debt.

WHEREFORE, Plaintiff, ALPHA GIPSON, respectfully prays for a judgment as follows:

- a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
- b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c. All reasonable attorneys' fees, witness fees, court costs and other litigation costs incurred by Plaintiff pursuant to 15 U.S.C. § 1693k(a)(3); and
- d. Any other relief deemed appropriate by this Honorable Court.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, ALPHA GIPSON, demands a jury trial in this

case.

RESPECTFULLY SUBMITTED,

By:

Craig Thor Kimmel

Attorney ID No. 57100

Kimmel & Silverman, P.C.

30 E. Butler Pike Ambler, PA 19002

Phone: (215) 540-8888

Fax: (877) 788-2864

Email:

kimmel@creditlaw.com